

360° e-Fulfilment Solutions



Supporting your e-commerce and multichannel business

Enhancing your customer experience, optimizing your multichannel fulfilment process and maximizing your trading potential.

Click & Collect gives your customers more flexibility and reduces cost. With Wanzl's ambient, chilled and frozen collection locker solutions.



E-commerce Logistics - how does it work?

Order Placement



Picking Operations



Delivery to Fulfilment Platform



Returns



Click & Collect Customer Collection



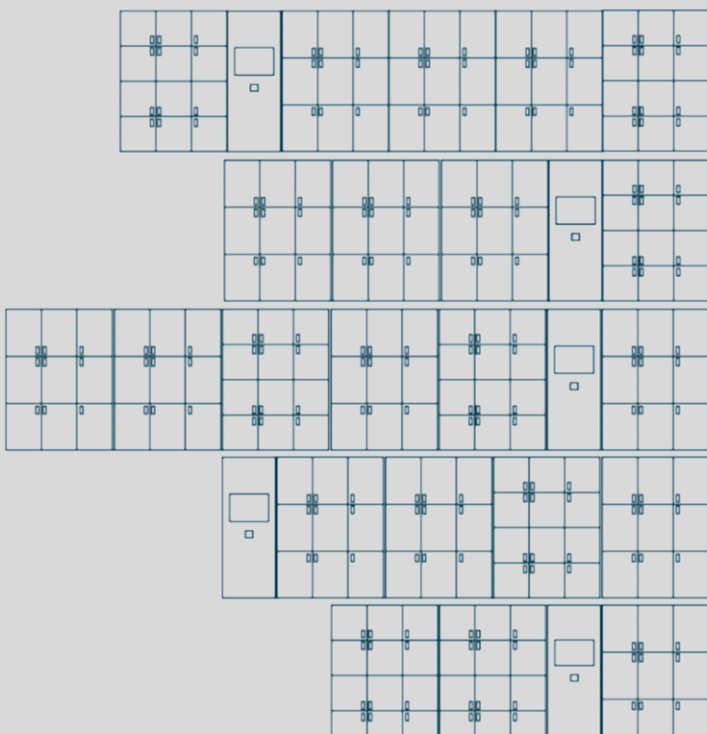
Customer Communication





Collection Lockers

The locker is customisable with a set-up of three modules. All modules are available for indoor or outdoor usage. The outdoor version comes with a roof and LED-lights. The locker is delivered in a neutral grey colour but can be customised to fit your profile. The “plug and play” design only requires one day on-site installation



Flexible, Modular Configuration

- **The 9-door Module**
Ambient or Chilled
- **The 12-door Module**
Ambient, Chilled or Frozen
- **The Control Unit**
The brain of the system

Our locker systems can be easily extended or reduced to mirror demand.

What we have to offer...

Fixed inside or next to your store



Fixed in a convenient location – indoor or outside



Fully Mobile

Full power at the click of a button...

Temperatures can be set, adjusted and monitored remotely and when not in use, all zones automatically power down to conserve energy.

Keeping your customers connected...

Real time notification direct to your customers' devices enables increased control over slot timings, thus ensuring improved traffic flow through your collection stations, as well as traffic to individual lockers.

Messaging can be delivered via email, SMS and push notifications.

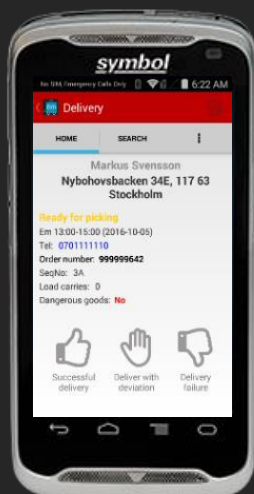


One app does plenty...

Delivery manager offers:

- Delivery support
- Notification on customer arrival
- Sign-off on delivery
- Report deviations

Orders are sent to the delivery manager, providing full visibility of the order and status.



Ambient

Chilled

Frozen

More than just a box...

The groceries are stored in controlled temperatures compliant with official's regulations. The temperatures can be adjusted to your needs and are divided into Ambient, Chilled and Frozen.

Solid Construction...

- Built to withstand tough conditions.
- All interior metal are made in high-quality stainless steel
- External surfaces are made in galvanized, coated steel.
- Door hinges and locks are behind protective panels to protect against break-ins



Tested to the extremes...

- Stable temperature in every zone and prevents condensing and icing.
- The self-closing doors have heated frames to prevent them from freezing.
- The outdoor lockers are tested in temperatures between -25 and +40°C.



Smart and Connected

The locker software controls all functions and can be easily integrated into the ERP and logistics systems.

The software notifies the staff in case of temperature changes, open doors and other incidents that could compromise the quality of the groceries.

Support Centre if assistance is needed





The F1 team of click & collect...

Our click & collect lockers can be loaded and unloaded in a fast & efficient way leaving your customers with barely any waiting time. Can your team compete with these times...



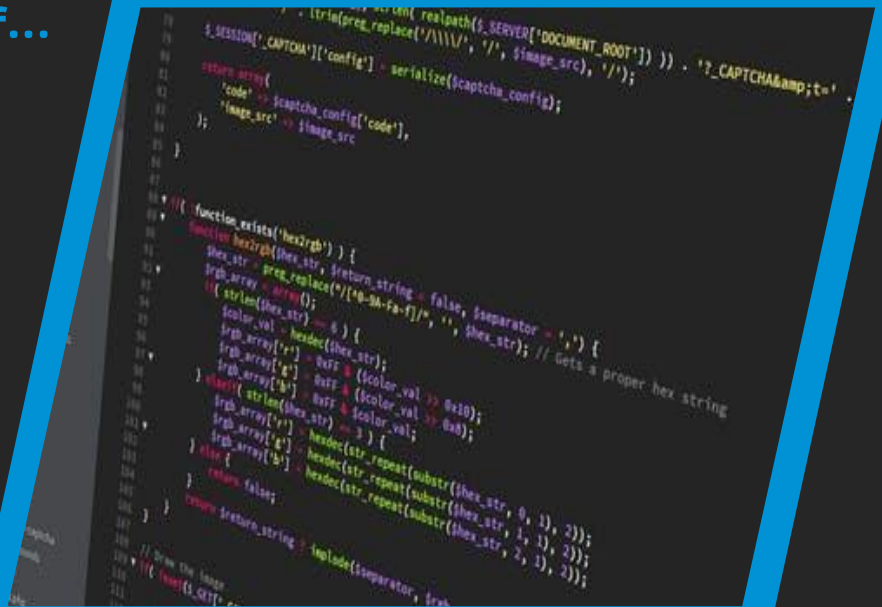
Ready... Steady... GO!

- Average order takes **<1 min** to load – hyper-efficient
- Average customer spends **<1 min** to get their order – hyper fast
- Both customer and store worker can use their smartphone or PDA to lock and unlock individual compartments – faster than using the keypad and less physical contact
- Over average lifecycle of 7 years estimate **<1 USD** cost per order, not including staff time efficiency savings

Let your locker speak for itself...

Features:

- App & Phone interface
- Payment
- Scanner
- Age verification with AI
- NFC reader
- Facial recognition
- Chilled & Frozen
- Remote surveillance & Alerts
- Returns
- Multiple software applications with seamless integration



Bringing more to the table...

From goods receipt and dispatch to picking and stocktaking: in distribution centres and industrial plants, every second counts when it comes to improving processes.

The ProGlove wearable scanner replaces the conventional pistol scanner. This allows employees to work hands-free, increasing efficiency.

ProGlove is part of our dynamic material handling concept; streamlining complex logistics processes and optimizing your operational flow.



No time to waste...

Order Picking Solutions

Our wide range of order picking solutions provide the ultimate flexibility, according to your operational needs.

Our solutions enable your teams to pick multiple orders quickly, accurately and with minimized labour intensity.



Mobile Workstation

Increasing the efficiency of your operations by bringing the office to the shop floor.

Our mobile working solutions ensure your team have all the tools they need readily available, minimizing downtime between order picks and increasing your fulfilment capacity.

Optimising Your Operational Flow

All our products, services and solutions have one simple purpose...to help you maximise your trading potential.

We provide all the tools you need to make your retail operations as fast, safe and efficient as possible - our solutions are there to help your customers to get the most out of their shopping experience with you and subsequently, increase their level of spend and likelihood of repeat custom.



There for you when you need us...

Our national service infrastructure keeps your operations flowing. With instant remote support, quick, reactive attendance and planned preventative maintenance service packages, you are always in safe hands...



Our national service infrastructure keeps your operations flowing:

- Instant remote support
- reactive attendance
- planned preventative maintenance

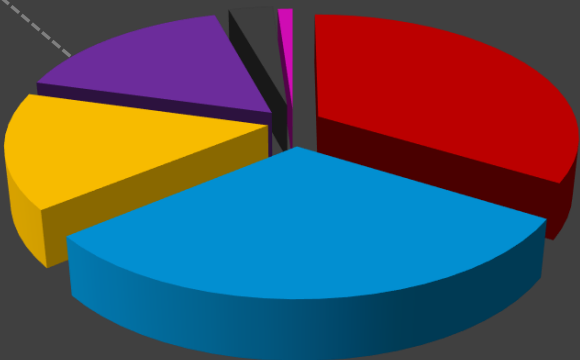
you are always in safe hands...

and it doesn't stop there:

- Real time alerts
- Cloud-based software
- Personalised dashboard visibility
- 24/7 Service Support

- Light Equipment Service and TrolleyWise
- Industrial Equipment Repair & Restoration
- In-store Equipment Installation
- Industrial Cleaning
- Exterior Equipment Installation & Service
- Automated Trolley Cleaning

Annual Service Activity



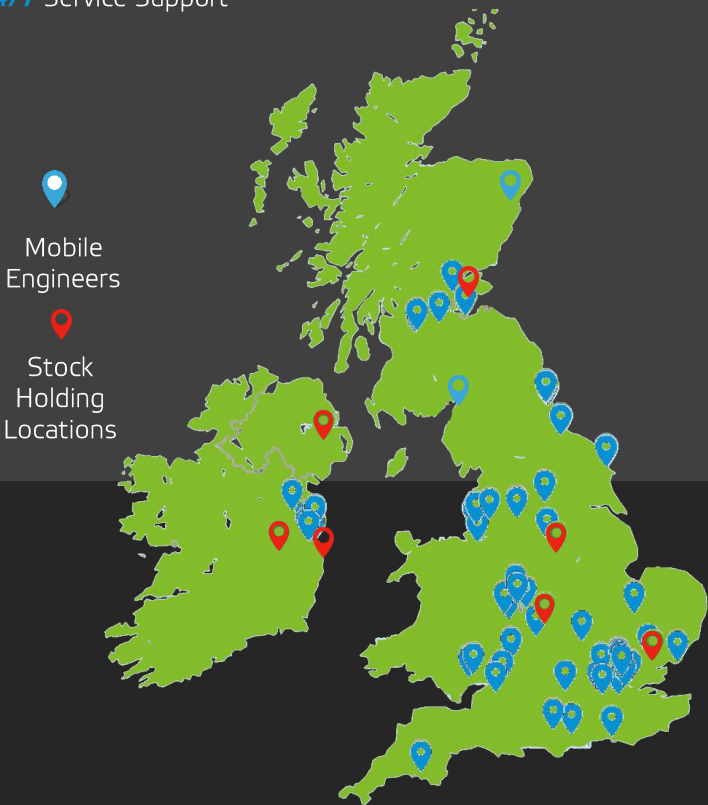
10,252 SERVICE VISITS



19,803 CALLOUTS



>98.6% FIRST-TIME FIX RATE



Delivering Store Environments



Getting Product into Store



Providing Consumer Shopping Tools



Distribution & Online Fulfilment



On-Site Services



Equipment Repair & Maintenance



Access, Security & Analytics

Shelving
Displays
Bakery Fixtures
Produce Fixtures
Bespoke Fixtures

Roll Cages
Pallet Trucks
Storage Crates

Shopping Trolleys
Shopping Baskets

Picking Trolleys
Storage Racks
Mobile Workstations
Material Handling
Scanning Equipment
Click & Collect
Lockers

Trolley Retrieval
Car Park Management
Deep Cleaning
Installation Services

Repair Services
Maintenance Services
Equipment Revival
Equipment Refurb

Access Gates
Car Park Barriers
Equipment Tracking
Digital Solutions
Store Automation
Outdoor Shelters

CONTACT US

To find out more about help you offer best in class e-fulfilment, please get in touch...



01926 451 951



clientservices@wanzl.co.uk



www.wanzl.com

Wanzl Ltd
Europa House, Heathcote Lane
Warwick
CV34 6SP
United Kingdom

Registered in England and Wales, company number 01403566